StaffCPD | Affordable CPD for All

NCFE CACHE Level 2 Certificate in Information, Advice or Guidance

NCFE CACHE Level 2 qualification • Qualification Number: 601/0008/7

LEVEL	DURATION	CREDITS	STUDY MODE	AWARDING BODY
Level 2	**3–4 Months**	**15**	**Online / Distance**	**NCFE CACHE**

COURSE OVERVIEW

Working in information, advice or guidance — whether in a careers service, housing support, community setting or helpline — this Level 2 Certificate gives you the core skills and knowledge to do the job professionally and ethically. You will cover how to interact with clients, maintain confidentiality, signpost effectively and operate within professional boundaries. A solid, practical qualification for frontline IAG workers at any career stage who want to formalise their expertise with a nationally recognised award.

WHAT YOU WILL LEARN

- Principles and Practices of Information, Advice or Guidance
- Understand How to Develop Working Relationships with Clients
- Signposting and Referral in IAG
- Confidentiality and Data Management in IAG
- Communication Skills for IAG Practice
- Equality and Diversity in IAG Practice

ENTRY REQUIREMENTS

- Age 16 or over.
- Level 1 Functional Skills in English and Maths.
- Suitable for anyone working or volunteering in advisory roles.
- No prior IAG qualification required.
- A smart device (PC/Mac/Tablet) with an internet connection.

CAREER AND PROGRESSION

Level 3 Award or Certificate in IAG. Careers Adviser or Employment Adviser roles. Housing support, community outreach or social care guidance. Level 3 Advice and Guidance qualifications.

ASSESSMENT & CERTIFICATION

Internally assessed and externally moderated portfolio of evidence. No exams. Evidence includes written assignments, reflective accounts, case studies and professional discussions. A Pass is required across all units. Awarded by NCFE CACHE. This is an Ofqual-regulated NCFE CACHE qualification. On successful completion you receive your NCFE CACHE certificate.

Course Fee: £450

100% online | Instant access on purchase | 12 months' access

BUY NOW
staffcpd.com

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